

PADUCAH McCracken



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## JSA **WARNS CUSTOMERS** TO USE CAUTION WITH SERVICE LINE WARRANTY COMPANIES

The Paducah McCracken County Joint Sewer Agency (JSA) advises customers to beware of mail solicitations from service line warranty companies. These companies sell insurance for emergency home repair and infrastructure replacement for items such as sewer service lines. In other cities, ads for these types of firms have falsely claimed to be affiliated with utilities and local municipalities. The JSA has no affiliation with any of these types of companies and does not promote their services.

Homeowners are responsible for maintenance of the sewer line that runs from the main line to the house. JSA encourages customers to research the positives and negatives associated with companies such as this. Some homeowners' insurance policies may even cover these repairs. Before purchasing insurance for sewer service line and related systems, customers should check with their home insurer and use caution in providing personal information, such as bank accounts and social security numbers, to these companies.

The Paducah McCracken Joint Sewer Agency provides wastewater collection and treatment throughout most of the City of Paducah and McCracken County. JSA is responsible for operating and maintaining three wastewater treatment plants, 385 miles of gravity sewer and 75 lift stations. For more information, please contact the JSA at 270.575.0056 or visit our website at [www.jointsewer.com](http://www.jointsewer.com).

## **SEWER SEPARATION** PROJECT PROCEEDING

JSA's project to separate sanitary sewer from storm sewer lines in the neighborhoods near the intersection of Lone Oak Road and Jackson Street is progressing. The project, which is approximately 50% complete, is part of an unfunded mandate from the Environmental Protection Agency (EPA) to address these types of sewer lines, which were mainly constructed prior to the widespread use of sanitary sewer treatment plants. Before sewer treatment plants, combined sewer lines, which carried both storm water (rain water) and sanitary sewer, were very common.

Today, communities like JSA must meet ever-tightening environmental regulations. This project, costing approximately \$5 million dollars and scheduled for completion in Spring/early Summer of 2015, is a part of the much larger task JSA faces in addressing all sewers of this type in our system. We are working on a very aggressive schedule that is mandated by the EPA.

This current project involves the:

- Construction of over 9,000 feet of new storm or sanitary sewer in a highly urbanized location, as well as 39 new manholes. In some locations, the excavation work will reach 18 feet deep.
- Construction of approximately 6,500 feet of new 6-inch house service lines.
- Use of approximately 18,000 tons of rock to fill trenches from excavation in the roadways.

The project is very difficult, complex, highly destructive and disruptive to our customers in the area. Construction work related to excavation was halted during the holiday season, as restoration work continued. Excavation work will restart in the near future. Thanks to our customers for their continued patience as we are committed to completing this project and restoration as soon as possible.